

Anytime Anywhere Movers Policies

Privacy Policy

Effective Date: January 31, 2025

Last Updated: January 31, 2025

Anytime Anywhere Movers ("Company," "we," "us," or "our") values your privacy.

This Privacy Policy outlines how we collect, use, and protect your personal information when you use our services and website (www.anytimeanywheremoving.com).

1. Information We Collect:

- Personal Information: Name, phone number, email address, billing address, and payment details.
- Move-Related Information: Pickup and drop-off locations, inventory lists, and special handling requests.
- Technical Data: IP address, browser type, device information, and usage data from our website.

2. How We Use Your Information:

- Provide and manage our moving services.
- Process payments and invoices.
- Communicate with you regarding bookings, scheduling, and service updates.
- Improve our website and customer service experience.

3. Information Sharing:

- We do not sell or share your personal information except for service providers, legal compliance, or business transactions.

4. Data Security:

- We implement security measures to protect your personal data, but no method is 100% secure.

5. Your Rights:

- Request access, correction, or deletion of your data.
- Opt-out of marketing communications.

6. Contact Information:

- Email: info@anytimeanywheremoving.com
- Phone: 404-507-2952

Refund Policy

Effective Date: January 31, 2025

1. Deposits and Cancellations:

- \$100 deposit required to confirm booking.
- 48-hour notice for full refund; 24-hour notice is non-refundable.
- If we cancel, a full refund or reschedule will be provided.

2. Refunds for Services Rendered:

- Once service starts, payments are non-refundable.
- Issues must be reported within 24 hours.
- Refunds for damages follow our Damage Waiver Policy.

3. Processing Refunds:

- Refunds are processed within 5-7 business days.
- Refunds do not cover third-party transaction fees.

Contact Us:

- Email: info@anytimeanywheremoving.com
- Phone: 404-507-2952

Terms and Conditions

Effective Date: January 31, 2025

1. Booking and Payments:

- \$100 deposit required; applied to final bill.
- Balance due upon job completion.
- Extra time beyond estimate charged hourly.

2. Service Limitations:

- No hazardous materials, illegal items, or perishables.
- Unsafe environments may lead to service refusal.

3. Damage Waiver Policy:

- Claims must be submitted within 24 hours.
- TVs not in a proper box are not covered.
- Maximum liability per item is \$100 unless additional insurance is purchased.

4. Delays and Liability:

- Not responsible for traffic, weather, or unforeseen delays.
- Over 1-hour delay = potential discount up to 10%.

5. Customer Responsibilities:

- Customer must be present or appoint a representative.
- Items must be packed and labeled properly.
- Clear pathways for safe access.

6. No-Show and Waiting Time Policy:

- 15-minute grace period, then waiting fees apply.
- 30-minute no-show results in cancellation without refund.

7. Disputes and Legal Compliance:

- Disputes must be submitted in writing within 7 days.
- Legal disputes are handled in Atlanta, Georgia.

8. Contact Information:

- Email: info@anytimeanywheremoving.com
- Phone: 404-507-2952